



Age: 6 years and over. Small children have difficulty seeing over the edge of the basket.

Fitness: You must be agile enough to climb into and out of the basket unaided, and stand for the duration of the flight. The basket is provided with rope handles and you must be able to grip these. We appreciate being informed of any condition that you believe will limit your involvement in the morning's activities.

Disabled Passengers: We are currently not permitted to carry disabled persons. If you would like to discuss your situation please do not hesitate to contact our Chief Pilot.

Clothing: Practical clothing. Warm jacket and a hat. It doesn't get any colder in the balloon, in fact it gets warmer due to the heating of the burners – so don't forget the hat.

As passenger participation is actively encouraged please wear clothing that you don't mind getting a little dirty. Waterproof shoes and warm socks (at least a spare pair) are a good idea as we often take-off and land on damp grass.

Safety: We are very proud of our safety record, our priority is for your safety and happiness. You must follow the instructions issued by any staff member of Avon Valley Ballooning.

Cancellations: Should weather conditions not allow us to fly a full refund (not applicable to Gift Certificates) will be available to you, or if you wish, your flight can be transferred to another day, Subject to availability. Passengers cancelling their booking within 7 days of the Flight are not entitled to a refund.

Minimum Passengers: We operate with a minimum of two passengers.

Flight Time*: Your flight lasts between 45 minutes to one hour. Flight times may vary should wind conditions alter. Flights less than 30 minutes are free of charge.

Prices valid until April 2006.

Avon Valley Ballooning

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